

# Shalom Tour Pte Ltd

## Tour Registration Form

Name of Tour Group: East Asia School of Theology (EAST)

Departure Date: 19 November 2017

### Instructions

1. Complete all information below in block letters
2. Sign and date bottom of page 1 (Tour Registration) and page 3 (Terms & Conditions)
3. Attach both photocopy of passport information page and a recent passport-sized photo
4. Submit deposit of SG\$500. Write cheque payable to "Shalom Tour Pte Ltd"

### Passenger Passport Information

Name:

*(Write in block letters exactly as it appears in your passport. Underline your surname.)*

Gender: Male / Female

*(Circle the one that applies)*

Title: Rev / Pastor / Dr / Mr / Miss / Ms / Mrs / Madam / Other:

*(Circle the one that applies)*

Citizenship:

Date of Birth:

Place of Birth:

Passport Number:

Date of Issuance:

Date of Expiry:

List all countries visited in the past six (6) months:

### Passenger Information

Postal Address:

City:

Country:

Postal Code:

Telephone (Home):

Telephone (Office):

Telephone (Hand Phone):

Profession:

Preferred Email:

Alternate Email:

Health Condition:

Allergies: (list)

Home Church:

Preferred Name  
or Nickname:

Emergency Contact Person (full name):

Relationship to you:

Contact Number:

### Tour-Related Information

Tour Package: *(Tick the one that applies)*

Land and Air Package /  
Land Package Only

Land Package Only: What is your originating  
city/country?

*(Prior to finalizing your flights, coordinate with Shalom Tour to ensure that  
your flight schedules coordinate with the group's arrival/departure from  
Israel)*

Rooming Preferences: *(Tick the one that applies)*

Single Room *(There is an additional charge of US \$716.00 for a single supplement)*  
Twin Share *(2 Twin beds)*  
Twin Share *(1 Double bed - note that this is subject to availability at each hotel)*  
Triple Share *(2 adults + 1 Child)*

I would like to share a room with:

Relationship with Roommate: *(i.e. spouse, sibling, friend, etc.)*

*If a roommate is not listed, efforts will be made by Shalom Tour and tour leaders  
to identify a roommate of the same gender. It is not guaranteed.*

Frequent Flier Number

Kris Flyer:  
Other:

Special Dietary Needs:

Trip Extension:

*Indicate if you may wish to extend after the tour, location, possible dates, and other  
participant(s) who might join you. See Terms and Conditions for further details.*

Confirmation of successful booking is subject to deposit cheque of SG\$500 being honoured upon presentment for payment. Otherwise, application is deemed void.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### For Office Use Only

	Amount	Date Paid	Bank / Cheque Number
Deposit			
Balance			
Airline Taxes & Fuel Surcharge			
Visa			
Other:			

Shalom Tour Pte Ltd

1 Sophia Road #04-27, Peace Centre, Singapore 228149 • Tel (65) 9777 3721 • Email: shalomtour@singnet.com.sg

# Shalom Tour Pte Ltd

## Terms and Conditions

The terms and conditions of your travel booking with Shalom Tour Pte Ltd (the 'Company') are as set out below. You (the 'Participant') are deemed to have read, understood and accepted the following terms.

### Deposit and Payment

A non-refundable deposit of S\$500 per person is required for each tour booked. Full payment is to be made at least 60 days before departure or at time of booking if it is made within 60 days of the tour departure date. All payments shall be made payable to "Shalom Tour Pte Ltd."

### Amendment

Any amendment(s) made after reservations have been acted upon is subject to an amendment fee of S\$200.00 per person.

### Cancellation Fee

In the event of any cancellation, the following fees will be applicable:

60 or more days prior to departure	\$500.00 per person
59-31 days prior to departure	50% of tour package price
Less than 30 days to departure	100% of tour package price
"No Show" at departure	100% of tour package price

Tickets once purchased are subject to the airline cancellation fees if the participant cannot join the trip. All participants are urged to obtain travel insurance to cover expenses related to emergency cancellation.

### Cancellation Procedures

Participants who need to cancel are required to submit the cancellation request in writing with accompanying documentation (such as medical certificates). The reason for cancellation should be stated. The request must be submitted to the Company on or before departure date. The Company reserves the right to forfeit the deposits in its sole discretion when a participant cancels his/her booking. The Company may however in its sole discretion allow the deposit amount to be transferred by the participant to someone else (new sign up).

### Minimum Number of Participants & Tour Cancellation:

The cost of the trip is based upon a minimum of 30 participants. A supplement of US \$150.00 will be applied for a smaller group between 25 to 29 participants. The Company reserves the right to cancel a tour prior to departure for any reason whatsoever. Should this happen, all payments made less deposits will be refunded without further obligation or liability on the part of the Company.

### Tour Price

The tour price includes return economy airfares; standard room accommodation at hotels in Israel based on twin sharing; daily buffet breakfast and dinner in Israel; lunch each day in Israel; entrance fees to all specified sites; Israeli departure fees; roundtrip airport transfers from/to Ben Gurion International Airport (if arriving/departing with main tour group); study guide for sites visited; services of English-speaking guides; aircon coach; portage of one 30 kg piece of luggage and one piece of hand luggage; and all tips (guides, drivers, hotels, meals, and porters).

The tour price excludes fees to obtain/renew a passport; airline taxes and fuel surcharge (almost SG\$650 as of February 2017); extra beverages with meals; Jordan River baptismal fee; transfer and portage of excess luggage in addition to one piece of checked luggage; upgrade of hotel room or airline seat; single room supplement; additional nights or transfer fees if not arriving or departing with the main group; travel insurance; personal expenses (such as

phone calls, room service, use of mini bar, laundry, business center or internet connection fees, and shopping); travel to/from Israeli Embassy (for citizens of some countries where a personal appearance is required); and Israel visa fees for citizens of some countries.

### Unused Services

No refunds will be made for unused air tickets, land transportation, meals, accommodation, sightseeing, or any part of the tour not utilized by the participant.

### Hotel Accommodation

In the event that accommodation in the selected hotel is not available, every effort will be made for an alternative in another hotel of similar standard.

### Extensions of stay

An extension of stay at the end of the tour is permitted, subject to the maximum validity, restrictions, and fare rules of the air ticket. Flight and accommodation reservations for this extended stay should be made prior to the commencement of the tour. Extensions or deviation from the group after the tour will be at the expense of the participant and transfers will not be provided. Those wishing to extend their stay should indicate this on the registration form.

### Travel Document

Each participant must ensure that his/her passport is valid for a minimum of six (6) months upon entry into Israel. Singaporean participants will obtain Israeli visas upon arrival. For non-Singapore passport holders, please request the Company to check on visa requirements and length of time to process visa requirements. The Company renders assistance in visa applications wherever possible. The Company cannot, however, guarantee the approval of such visa applications. This service is subject to (auxiliary) charges. Please check with the Company on the charges. The Company cannot be held responsible or liable for any expenses, reimbursement, or refund of tour prices if any passenger is deported or refused entry by any country before departure or during the tour for whatever reason, including but not limited to non-possession of necessary visas.

### Travel Insurance

Purchase of travel insurance is strongly recommended with respect to unforeseen circumstances such as trip cancellation, personal baggage loss, personal accident, injury or illness. Under no circumstances shall the Company be construed as a carrier under contract for safe carriage of the Customer or his/her baggage/belongings. The Company will be pleased to assist in the enquiries of any travel insurance and related matters wherever possible.

### General Matters

#### Accommodation

Accommodation is as specified in the tour package/brochure/itinerary/booking form. Accommodation for adults is based on twin-sharing, double, or triple-sharing bedrooms at the listed or similar standard hotels. When booking triple-sharing rooms, please note that the third bed will be a "roll-away" bed. There is an additional single supplement fee for a single room.

#### Baggage

The Customer is allowed one check-in bag not exceeding 30 kilograms. Only one piece of hand luggage not exceeding 7 kilograms is allowed on board the aircraft. Excess baggage must be paid locally by the Customer.

*Continued on next page*

**Meals**

Meals are as indicated in the tour package/brochure/itinerary/booking form. If meals on board flight are not served due to whatever reasons, there shall be no refund or replacement.

**Special Requests**

If there is any special request regarding special meals, dietary requirements, adjoining rooms etc., please inform the Company upon booking. Such requests are subject to availability and confirmation.

**Right to Reject**

The Company reserves the right to cancel or withdraw any itinerary or any bookings made for a Participant. The Company also has the right to decline acceptance or to retain any person as a member of the tour if appears that such person(s) is likely to endanger the health or safety, or impair the comfort and enjoyment of others on the tour. The Company further reserves the right to cancel reservations if for any reasons whatsoever, any carrier, hotel or contractor refuses to allow the person concerned to participate in the tour. In any of the above mentioned events, the Company's sole liability shall be limited to a refund of any monies paid, less the amount for services already utilised plus administration fees.

**Responsibility**

The Company acts as an agent for the transportation companies, hotel contractors and other principals involved in the tour programmes. The Company and its agents are not liable for any accident, bodily injuries, loss of or damage to property unless such accident, bodily injuries, loss of or damage to property is caused by the Company/or its agents' wilful misconduct or negligence. Every person participating in this tour does so at his/her own risk.

The Company and its agents are also not liable for any losses or expenses incurred due to any delay in the form of transportation, strikes, adverse weather conditions, sickness, thefts, cancellation, changes in itinerary or schedules, quarantine or customs regulations, deportation or refusal of entry of tour members by immigration authorities resulting from the possession of unlawful items or holding improper travel documents or other causes or

whose behaviour and activities are considered subversive or any other causes provided that none of these losses or expenses incurred arose from the wilful act or gross negligence of the Company and/or its agents. Participants acknowledge that the foregoing events are beyond the Company's control and any such losses and/or expense incurred in connection with the foregoing there shall be no refund or replacement.

**Personal Data**

The Company shall comply with its statutory obligations regarding the Participant's personal data. The Company may use the Participant's personal data for several purposes including but not limited to facilitate the smooth delivery of services, to communicate with the Participant, and to comply with applicable legal and regulatory obligations. The Participant's personal data is generally kept confidential but the Participant consents and authorizes the Company to provide or disclose the Participant's personal data to persons including but not limited to the tour leaders, any person to whom the Company is compelled or required to do so under applicable law and regulations, any person where public interest or the Company's interest requires disclosure and any subcontractor or third party service or product provider as the Company may determine in its sole discretion to be necessary or appropriate. When the Participant gives the Company personal data about a third party (for example, the Participant's spouse or children), the Participant confirms that such third parties have appointed the Company to act for them and that they consent to the Company's use of their personal data. Without prejudice to any of the other provisions set out herein, the Participant has the right to request for a copy of the personal data which the Company holds on the Participant for the purposes of changing or updating the Participant's personal data. All changes or updates to the Participant's personal data should be substantiated by relevant supporting documents. All written requests for access, changes or updates to the Participant's personal data or information regarding the Company's policies and procedures regarding personal data, are handled by the Manager of the Company

**The payment of deposit and signature hereunder constitute awareness of and consent to all provisions of the Terms and Conditions stated above as well as in the brochure of this tour package.**

**Printed Name of Participant:** \_\_\_\_\_

**Signature of Participant:** \_\_\_\_\_

**Date:** \_\_\_\_\_

*Submit the completed form along with deposit cheque of SG\$500, photocopy of passport ID page, and recent passport-size photo to Shalom Tour Pte Ltd., 1 Sophia Road #04-27, Peace Centre, Singapore 228149.*

An individual will be considered as registered for the trip when Shalom Tour Pte Ltd. has received all of the following: (1) the completed registration form, (2) a photocopy of the passport ID page, (3) recent passport-size photo, and (4) deposit cheque.

## Shalom Tour Pte Ltd

Contact Person: Mr. Richert Kok

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